



Retirement News!



Dr Pidsley to Retire in July

After over 30 years at Bridge Surgery, Dr Charles Pidsley plans to hang up his stethoscope and retire in July.

Dr Pidsley joined the practice as a Trainee GP in February 1985 for 6 months and became a Partner in February 1988 and Senior Partner in January 2014. You may remember Dr Pidsley retired from the Partnership at the end of 2015 but stayed on at Bridge Surgery as a 'salaried GP' working 2 days a week.

Dr Pidsley is also the Chair of the East Staffordshire Clinical Commissioning Group and will be retiring from this role too.

Message from Dr Pidsley: *"I consider myself extremely fortunate to have worked with colleagues I respect and admire throughout my time with the surgery. In addition, I have enjoyed working with a fantastic team who work in very demanding roles. Lastly, it has been immensely rewarding to be trusted with caring for patients at all stages of life, during good times and bad. It has been a great privilege to be allowed that responsibility."*

We are sure that you will agree that Dr Pidsley will be greatly missed and we wish him and his wife Pauline a long, happy and healthy retirement!

We would like to welcome all patients who wish to say 'goodbye' to Dr Pidsley and pass on their best wishes to an informal 'drop in' open morning on Saturday 7th July 2018 from 10.00am ~ 12 noon at the surgery. Light refreshments will be served. Please use the car park entrance.

The surgery is actively trying to recruit a replacement Salaried GP.

A book and collection tin are available on the reception desk for anyone that would like to leave a message and/or donation towards a retirement gift for Dr Pidsley. Dr Pidsley's last surgery will be on Friday 20th July.

GP Trainee News

We currently have 2 GP Trainees with us – Dr Zamir and Dr Richards. Dr Zamir is with us until the end of June and Dr Richards until the end of July. We will be welcoming back Dr Sultana in June until November to complete her training. Dr McCaul will then be with us for a year from August.

We are having a new telephone system installed in the summer – more information to follow soon!

Another Retirement!

One of our secretarial team is also retiring at the end of May. Carole has worked at the surgery for almost 24 years and will be greatly missed, as will her cakes! We wish her all the best for the future.

General Data Protection Regulation (GDPR)

Please see our Patient Privacy Policy available on www.bridgesurgery.net or from reception.

Please help us to help you when calling the surgery

With the new telephone system, we plan to introduce what is known as 'active signposting' whereby our receptionists will be asking patients for further information in order to help them deal with the call in the most appropriate way.

Our receptionists are currently attending active signposting information/training sessions along with receptionists from other local surgeries in Burton and Uttoxeter.

The doctors would like to assure you that all our receptionists are bound by strict confidentiality rules and they would appreciate your co-operation in providing information when asked to do so by a receptionist.



Online Services

Do you have trouble getting through on the phone first thing in the morning? Would you like to make your next GP appointment, order your repeat prescription or look at a summary or a 'detailed coded' version of your medical records online?

Pre-bookable and on-the-day GP appointments are available to book online with the on-the-day appointments released at 8.00am.

Please pick up an information leaflet and application form available from reception or on www.bridgesurgery.net. Once you have completed this form you will need to visit the practice in person with documents to verify your identity.

Two forms of documentation must be provided as evidence of identity and one of these must contain a photo and one an address. Acceptable documents include passports, photo driving licences and bank statements, but not bills. Birth certificates and bus passes are also acceptable.

After this has been completed you will have access to 'SystemOnline' and be able to make GP appointments and order repeat prescriptions within an hour. If you have requested access to your medical records this takes up to 2 weeks to be completed as it has to be authorised by your GP.

Electronic Prescription Service (EPS)

If you have a nominated pharmacy set up, most prescriptions are now sent electronically from the surgery directly to the pharmacy.

Repeat prescriptions are available for collection at your nominated pharmacy 48 hours (excluding weekends and Bank Holidays) from receipt of your order.

Travel Clinic

If you think that you may require any vaccinations relating to foreign travel you need to complete a travel questionnaire in the first instance - ideally at least 8 weeks before you travel. This can be completed on-line and submitted electronically at www.bridgesurgery.net or by collecting a form from reception.

Bridge Surgery's Patient Group Needs You!

Bridge Surgery has an active Patient Participation Group formed of 10 patients who meet at least every two months to discuss issues relating to the Group, the Surgery and various other topics connected with health and the NHS.

We currently have vacancies for two patients to join the Group. Meetings are held in the early evenings here in the Surgery and last approximately an hour and a half, with all paperwork being provided at each meeting as well as being sent out to group members before the meeting.

The group is a friendly bunch of people of differing backgrounds and ages and are very welcoming to new members. If you are interested, please see the receptionist who will take your details.

Please note that membership of this group does not convey any special treatment from the surgery or staff, and meetings are not a forum for individual complaints and single issues. The group advocates open and honest communication, and will listen, ask for help and support each other. All views are valid, listened to and appreciated.

We need someone who can give a degree of commitment to the extent that they will try to attend most of our meetings and be an active participant.

